



Investor Relations Policy

1. Objective: To define and promote transparent communication between CSAV and the general market (shareholders, potential investors, risk raters, financial operators and others) and identify the channels and scope of this process.

2. Scope: This policy applies to all CSAV employees and board members.

3. Foundation: One of the strategic priorities of the CSAV Sustainability Policy is to maintain relationships with investors based on transparency, provide reliable and timely information on the Company's performance and always exercise due diligence.

The **Authorized Spokespersons** are the Chairman and Vice Chairman of the Board, the Chief Executive Officer, the Chief Financial Officer and the Investor Relations Area.

CSAV has an **Investor Relations Area** that is available for any questions or needs (investor@csav.com or contact channel: www.csav.com/contacto). This area is restricted to commenting on information that is public knowledge.

Based on the above, the main **communications channel** is the Company website (www.csav.com), which will be updated with all relevant information, including financial reports, annual reports, essential event filings and information of interest, presentations, audio and video files containing these presentations (when available), information related to shareholders' meetings, dividend payments and other topics. Any interested party may join the email distribution list through the Company website. CSAV may replicate these contents using media other than its website.

The Board must authorize essential **communications** (matters pertaining to the Board) and the Chief Executive Officer, or the Chief Financial Officer in his absence, must authorize information of interest prior to publication on the CSAV website.

In accordance with the **information development procedure**, if new essential information must be disclosed, the Chief Executive Officer will notify the Investor Relations Area, which will draft a document that must then be approved by the Chief Executive Officer prior to publication. The Investor Relations Area will be responsible for disseminating information regarding non-essential matters.

CSAV has **external communication advisors** who will periodically analyze and evaluate suggestions and alternatives for improving communications and evaluating coverage of news that has already been disseminated. Furthermore, the Board may request additional information or studies on these matters.

The Investor Relations Area shall maintain an open **calendar** on the website containing events to be held or in which it will publicly participate. Open meetings will be held quarterly, or as determined by the Chief Executive Officer, to present the Company's earnings or events involving the industry or CSAV. The CSAV calendar will include a blackout period during which no meetings may be held with investors to discuss their outlooks. That period will begin two weeks before earnings are published.

Company **employees** must forward any request for information or a meeting from a member of the investment community to the Investor Relations Area. Only Authorized Spokespersons may accept or initiate communication with members of the investment community.

All communications provided to investors, shareholders and the general public must comply with the terms of the **Market Information Manual** approved by the Company's Board and Law 18.045 on Securities, Law 18.046 on Corporations, and the regulations issued for that purpose by the Financial Market Commission (Comisión de Mercado Financiero, CMF).

Shareholders requiring information regarding their shares, dividend payments, etc. may contract DCV Registros S.A. directly. (atencionaccionistas@dvc.cl - Telephone: (56-2) 2 393 9003, address Huérfanos 770, floor 22, Santiago, Chile).

4. Responsibility: The Company's Chief Financial Officer must implement and promote this policy. Senior management must enforce this policy and provide the resources necessary to implement it.

5. Approval and Updating

This Policy is part of CSAV's Sustainability Plan, approved by its Board of Directors in an ordinary session in December 2021. Its content will be reviewed annually and updated as needed, as of its entry into force.

COMPAÑÍA SUD AMERICANA DE VAPORES S.A.